Tikona Infinet Private Limited				
Tariff Plans for home users				
Applicable in Circles	All Circles			
Broadband plans				
Plan Name	STDULH_VAR	STDULA_VAR	PREULM_01_SPL	PREULH_SPL
Primary Download Speed	15 Mbps	15 Mbps	30 Mbps	30 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Validity (Months)	6	12	1	6
Monthly Plan Rental (Rs.) (Excluding Tax)	649	599	549	699
Installation Charges (Rs.) (Excluding Tax)	500	0	1,000	0

Tikona Infinet Private Limited					
Tariff Plans for home users					
Applicable in Circles	All Circles				
Broadband plans					
Plan Name	PREULA_SPL	PRIME_ULA_SPL	PRIME_ULH_SPL	PRIME_ULM_LCO_01	
Primary Download Speed	30 Mbps	40 Mbps	40 Mbps	40 Mbps	
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL	
Contention Ratio	1:20	1:20	1:20	1:20	
Secondary Download Speed	NA	NA	NA	NA	
Validity (Months)	12	12	6	1	
Monthly Plan Rental (Rs.) (Excluding Tax)	399	499	499	599	
Installation Charges (Rs.) (Excluding Tax)	0	0	0	1,000	

Tikona Infinet Private Limited					
Tariff Plans for home users					
Applicable in Circles	All Circles				
Broadband plans					
Plan Name	TURBO_ULM_CHE	TURBO_ULH_SPL	TURBO_ULA_SPL	UPREULM_SPL	
Primary Download Speed	60 Mbps 60 Mbps 100 Mbps				
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL	
Contention Ratio	1:20	1:20	1:20	1:20	
Secondary Download Speed	NA	NA	NA	NA	
Validity (Months)	1 6 12 1				
Monthly Plan Rental (Rs.) (Excluding Tax)	699 599 599 699				
Installation Charges (Rs.) (Excluding Tax)	1,000	0	0	1,000	

Tikona Infinet Private Limited						
	Tariff Plans for home users					
Applicable in Circles	All Circles					
Broadband plans						
Plan Name	UPREULQ_SPL	UPREULH_SPL	UPREULA_SPL	TURBOSTD_ULM_LCO_01		
Primary Download Speed	100 Mbps	100 Mbps	100 Mbps	150 Mbps		
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL		
Contention Ratio	1:20	1:20	1:20	1:20		
Secondary Download Speed	NA	NA	NA	NA		
Validity (Months)	3	6	12	1		
Monthly Plan Rental (Rs.) (Excluding Tax)	699	699	699	799		
Installation Charges (Rs.) (Excluding Tax)	500	0	0	1,000		

Tikona Infinet Private Limited				
Tariff Plans for home users				
Applicable in Circles	Applicable in Circles All Circles			
	Broadba	nd plans		
Plan Name	TURBOSTD_ULQ_SPL	TURBOSTD_ULH_SPL	TURBOSTD_ULA_S PL	TURBOPLUS_ULM_LCO_01
Primary Download Speed	150 Mbps	150 Mbps	150 Mbps	200 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Validity (Months)	3	6	12	1
Monthly Plan Rental (Rs.) (Excluding Tax)	799	799	799	899
Installation Charges (Rs.) (Excluding Tax)	500	0	0	1,000

Tikona Infinet Private Limited						
Tariff Plans for home users						
Applicable in Circles		Д	II Circles			
	Broadband plans					
Plan Name	TURBOPLUS_ULQ_SP TURBOPLUS_ULH_S TURBOPLUS_ULA_ L PL SPL					
Primary Download Speed	200 Mbps	200 Mbps	200 Mbps			
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL			
Contention Ratio	1:20	1:20	1:20			
Secondary Download Speed	NA	NA	NA			
Validity (Months)	3 6 12					
Monthly Plan Rental (Rs.) (Excluding Tax)	899	899 899 899				
Installation Charges (Rs.) (Excluding Tax)	500	0	0			

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles	All Circles			
Broadband plans				
Plan Name	TBI_SYMSTD_M2	TBI_SYMSTD_Q2	TBI_SYMSTD_H2	TBI_SYMSTD_A2
Primary Download Speed	20 Mbps	20 Mbps	20 Mbps	20 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1	1	1	1
Validity (Months)	1 3 6 12			
Monthly Plan Rental (Rs.) (Excluding Tax)	2500 2375 2250 2125			
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles		All Circles		
Broadband plans				
Plan Name	TBI_SYMPRE_M4	TBI_SYMPRE_Q4	TBI_SYMPRE_H4	TBI_SYMPRE_A4
Primary Download Speed	30 Mbps	30 Mbps	30 Mbps	30 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1	1	1	1
Validity (Months)	1	3	6	12
Monthly Plan Rental (Rs.) (Excluding Tax)	3500 3325 3150 2975			
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles	All Circles			
Broadband plans				
Plan Name	TBI_STD_M_01	TBI_STD_Q_01	TBI_STD_H_01	TBI_STD_A_01
Primary Download Speed	20 Mbps 20 Mbps 20 Mbps 20 Mbps			
Usage Available at Primary download speed (GBs) - Fair Usage Limit	UL	UL	UL	UL
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	NA	NA	NA	NA
Validity (Months)	1 3 6 12			
Monthly Plan Rental (Rs.) (Excluding Tax)	1500 1425 1350 1275			
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles		Д	II Circles	
Broadband plans				
Plan Name	TBI_SYMSTD_M1	TBI_SYMSTD_Q1	TBI_SYMSTD_H1	TBI_SYMSTD_A1
Primary Download Speed	40 Mbps	40 Mbps	40 Mbps	40 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1	1	1	1
Validity (Months)	1	3	6	12
Monthly Plan Rental (Rs.) (Excluding Tax)	4000	3800	3600	3400
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles		Д	II Circles	
Broadband plans				
Plan Name	TBI_SYMPRE_M3	TBI_SYMPRE_Q3	TBI_SYMPRE_H3	TBI_SYMPRE_A3
Primary Download Speed	50 Mbps	50 Mbps	50 Mbps	50 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1	1	1	1
Validity (Months)	1	3	6	12
Monthly Plan Rental (Rs.) (Excluding Tax)	5000 4750 4500 4250			
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited				
Tariff Plans for ENTERPRISE users				
Applicable in Circles	All Circles			
Broadband plans				
Plan Name	TBI_SYMPRIME_M1	TBI_SYMPRIME_Q1	TBI_SYMPRIME_H1	TBI_SYMPRIME_A1
Primary Download Speed	60 Mbps	60 Mbps	60 Mbps	60 Mbps
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000
Contention Ratio	1:20	1:20	1:20	1:20
Secondary Download Speed	1	1	1	1
Validity (Months)	1 3 6 12			
Monthly Plan Rental (Rs.) (Excluding Tax)	6000 5700 5400 5100			
Installation Charges (Rs.) (Excluding Tax)	10,000	10,000	10,000	10,000

Tikona Infinet Private Limited <u>Tariff Plans for ENTERPRISE users</u>						
						Applicable in Circles
	Broadba	nd plans				
Plan Name	TBI_SYM_SPRE_M	TBI_SYM_SPRE_M TBI_SYM_SPRE_Q TBI_SYM_SPRE_H TBI_SYM_SPRE_A				
Primary Download Speed	70 Mbps	70 Mbps	70 Mbps	70 Mbps		
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20	1:20 1:20 1:20 1:20				
Secondary Download Speed	1 1 1 1					
Validity (Months)	1	3	6	12		
Monthly Plan Rental (Rs.) (Excluding Tax)	7000	6650	6300	5950		
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000 15,000 15,000 15,000				

Tikona Infinet Private Limited <u>Tariff Plans for ENTERPRISE users</u>						
						Applicable in Circles
	Broadba	nd plans				
Plan Name	TBI_SYMTURBO_M	TBI_SYMTURBO_M TBI_SYMTURBO_Q TBI_SYMTURBO_H TBI_SYMTURBO_A				
Primary Download Speed	80 Mbps	80 Mbps 80 Mbps 80 Mbps 80 Mbps				
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20	1:20 1:20 1:20 1:20				
Secondary Download Speed	1 1 1 1					
Validity (Months)	1 3 6 12					
Monthly Plan Rental (Rs.) (Excluding Tax)	8000 7600 7200 6800					
Installation Charges (Rs.) (Excluding Tax)	15,000 15,000 15,000 15,000					

Tikona Infinet Private Limited						
Tariff Plans for ENTERPRISE users						
Applicable in Circles		А	II Circles			
	Broadband plans					
Plan Name	TBI_SYM_UPRE_M TBI_SYM_UPRE_Q TBI_SYM_UPRE_H TBI_SYM_UPRE_A					
Primary Download Speed	100 Mbps 100 Mbps 100 Mbps 100 Mbps					
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20	1:20 1:20 1:20 1:20				
Secondary Download Speed	1 1 1 1					
Validity (Months)	1 3 6 12					
Monthly Plan Rental (Rs.) (Excluding Tax)	10000 9500 9000 8500					
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000	15,000	15,000		

Tikona Infinet Private Limited					
Tariff Plans for ENTERPRISE users					
Applicable in Circles		А	ll Circles		
	Broadba	nd plans			
Plan Name	TBI_TURBOSTD_M	TBI_TURBOSTD_Q	TBI_TURBOSTD_H	TBI_TURBOSTD_A	
Primary Download Speed	150 Mbps	150 Mbps	150 Mbps	150 Mbps	
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000	
Contention Ratio	1:20 1:20 1:20 1:20				
Secondary Download Speed	1 1 1 1				
Validity (Months)	1	3	6	12	
Monthly Plan Rental (Rs.) (Excluding Tax)	15000	14250	13500	12750	
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000	15,000	15,000	

Tikona Infinet Private Limited <u>Tariff Plans for ENTERPRISE users</u>						
						Applicable in Circles
	Broadba	nd plans				
Plan Name	TBI_TURBOPLUS_M	TBI_TURBOPLUS_Q	TBI_TURBOPLUS_H	TBI_TURBOPLUS_A		
Primary Download Speed	200 Mbps	200 Mbps	200 Mbps	200 Mbps		
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20	1:20 1:20 1:20 1:20				
Secondary Download Speed	1 1 1 1					
Validity (Months)	1 3 6 12					
Monthly Plan Rental (Rs.) (Excluding Tax)	20000 19000 18000 17000					
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000 15,000 15,000 15,000				

Tikona Infinet Private Limited						
Tariff Plans for ENTERPRISE users						
Applicable in Circles		А	II Circles			
	Broadband plans					
Plan Name	TBI_TURBOPRE_M	TBI_TURBOPRE_Q	TBI_TURBOPRE_H	TBI_TURBOPRE_A		
Primary Download Speed	300 Mbps	300 Mbps	300 Mbps	300 Mbps		
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20 1:20 1:20 1:20					
Secondary Download Speed	1 1 1 1					
Validity (Months)	1 3 6 12					
Monthly Plan Rental (Rs.) (Excluding Tax)	30000 28500 27000 25500					
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000	15,000	15,000		

Tikona Infinet Private Limited							
Tariff Plans for ENTERPRISE users							
Applicable in Circles		А	II Circles				
	Broadba	nd plans					
Plan Name	TBI_TURBOSPRE_ TBI_TURBOSPRE_Q1 TBI_TURBOSPRE_H1 TBI_TURBOSPRE_A1						
Primary Download Speed	500 Mbps	500 Mbps 500 Mbps 500 Mbps 500 Mbps					
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000			
Contention Ratio	1:20	1:20 1:20 1:20 1:20					
Secondary Download Speed	1 1 1 1						
Validity (Months)	1	3	6	12			
Monthly Plan Rental (Rs.) (Excluding Tax)	50000	47500	45000	42500			
Installation Charges (Rs.) (Excluding Tax)	15,000	15,000	15,000	15,000			

Tikona Infinet Private Limited <u>Tariff Plans for ENTERPRISE users</u>						
						Applicable in Circles
	Broadba	ind plans				
Plan Name	TBI_1GIG_M	TBI_1GIG_M TBI_1GIG_Q TBI_1GIG_H TBI_1GIG_A				
Primary Download Speed	1000 Mbps	1000 Mbps				
Usage Available at Primary download speed (GBs) - Fair Usage Limit	4000	4000	4000	4000		
Contention Ratio	1:20	1:20	1:20	1:20		
Secondary Download Speed	1 1 1 1					
Validity (Months)	1	3	6	12		
Monthly Plan Rental (Rs.) (Excluding Tax)	80000 76000 72000 68000					
Installation Charges (Rs.) (Excluding Tax)	15,000 15,000 15,000 15,000					

## **Other Terms & Conditions**

1) In case of discontinuation, the subscriber shall compulsorily return all the modems in working condition. In the event of subscriber not being able to deliver the modem to the company, for reasons attributable to their action/account, the modems would be assumed to be permanently undeliverable to any person including the company. In such an event, including a case where the modems are delivered by the subscriber in non-working conditions, the company would charge the subscriber Rs.1500 per modem not returned or returned in non-working conditions towards penalty/damages for breach of the terms of . This is applicable for all plans.

Appellate Authority Details:
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