

Following are the Government & compliance regulatory authority guidelines to be followed by leased line Customers (Enterprise Customer).

1. Documents needed for availing leased line connection: Please refer Annexure-VII of 1-ISP Agreement Document.

2. **Availability of Network Diagram:** Complete network diagram of the leased lines installed on the premises (along with the details of other communication links like PSTN, NLD, ILL etc.) that customer would have taken from Tikona or any other service providers has to be maintained by the customer. The same should be made available on demand at the time of inspection by ISP or regulatory office as required by law.

3. **ISP rights of Periodic Inspection:** As per regulatory guidelines ISP has to carry of Periodic Inspection of leased line customer site for verification of bona-fide use of connectivity given & need to record reason for taking connectivity

4. **Central Authentication of Internet & Wi-Fi:** Leased line customer has to maintain centralized authentication for Internet Service including Wi-Fi usage.

5. **NAT SYSLOG retention:**

Customers using NAT (Network Address Translation) need to maintain NAT SYSLOG as per regulatory requirement (see **Extract of DOT Circular No 820-01/98-LR/Vol(iX) Pt 1 dated 1/10/2013 below**) and the same needs to be made available on demand for period of one year.

6. **OSP/Non-OSP Declaration:** Leased line customer has to provide declaration on OSP status at the time of availing connection as well in inspection.

In case you need any clarification on the government requirement and permitted use of leased line services please visit <http://www.dot.gov.in/data-services/ds-cell> or call our Enterprise customer helpdesk 1800 266 2779 or write to enterprise.support@tikona.in

Extract of DOT Circular No 820-01/98-LR/Vol(ix) Pt 1 dated 1/10/2013


- (ii) Parameters to be stored in SYS LOG of Network Address Translation (NAT) for Internet Access:

Sr. No.	Parameters
1	Start Date (mm:dd:yyyy) & Time (hh:mm:ss)
2	End Date (mm:dd:yyyy) & Time (hh:mm:ss)
3	Source IP Address
4	Source Port
5	Translated IP Address
6	Translated Port
7	Destination IP Address
8	Destination Port

- Term SYSLOG here refers to Logs for Network Address Translation.
- Aforesaid parameters shall also be applicable for NAT mechanism for Dual Stack in IPv6 Network.

3. Internet Service Providers and UASL/CMTS/UL(AS)/UL Licensees shall communicate to their subscriber, other than individual subscribers for recording and maintaining of NAT SYS Log Parameters as mentioned in Para 2 (ii) above for any NAT mechanism deployed by them for access of Internet over the Internet connectivity. The Service Providers shall also obtain the compliance from them in this regard.

Compliance may kindly be communicated immediately.


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